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If these terms and conditions are not accepted in full, use of this site must be terminated immediately.

Hire a Canalboat Ltd Website - Privacy Policy

Hire a Canalboat Ltd is committed to protecting your privacy online, so we have outlined our privacy policy below, to answer any questions you may have:

a) General

We collect general statistical information about visits by members of the public to our website for reporting and to improve future content.

The information we hold about you is strictly confidential and is solely for the use of administration, bookings and marketing purposes. If any information is incorrect, you may email for correction at service@hireacanalboat.co.uk

We follow strict guidelines in the storage and disclosure of information which you give us to prevent unauthorised access. This is in line with the laws and regulations of the UK from which we operate. This means that if you have a query and you contact us, we may ask you for proof of identity before we can disclose personal information to you. By using our website, you consent to the collection and use of this information by Hire a Canalboat Ltd.

If we change our privacy policy we will let you know by posting changes on this page.

b) Information

We collect information in the following areas for the reasons outlined below.

'Booking Form'

When you fill out the Booking Form, you provide us with details of the time period in which you are interested in purchasing a holiday, and an email address for us to contact you. These details are then used to provide you with the facility to make an online payment and for the administration of processing your booking.

'Email Us'

When you contact us via email, you provide us with your email address. This is only used to reply to you when necessary and you can ask us not to use this address if you wish. We may use your email address from time to time to send you information regarding future offers and other updates.

'Brochure Request Form'

When you fill out the Brochure Request Form, you provide us with your name, address and email information, which we will use to inform you of forthcoming special offers and promotions. Should

you not wish to receive this information, you may express your preference by deselecting the check box

c) What are cookies and do we use them?

Cookies are a standard method of registering user preferences when people use websites to ensure a better and more personalised experience. They are pieces of information stored on your computer's hard disk drive. This ensures that we know information about you when you next visit our site. For example, a cookie would contain your preferred user-settings so we do not have to ask you this question every time you visit us. The cookies we pass to you are anonymous and do not hold information on or about you nor do they reveal your personal identity.

d) Links to other websites

In our website, we may provide links to other websites for your convenience and information. Please be aware that these sites may have different privacy policies and we have no control over and take no responsibility for any information submitted to these sites.

If you have any questions about our privacy policy then please let us know at

service@hireacanalboat.co.uk

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Company details

Our registered company name, company number and registered office address are as follows:

Hire a Canalboat Ltd.

Registered office: Halleswelle House, 1 Halleswelle Road, London, N11 0DH.

Registered No. 5354149.

01/08